



Student Accounts FAQ

2021-22 Academic Year

IMPORTANT DATES

| | |
|-----------------------|---|
| August 6 (F) | July 12, 2021: Fall 2021 Semester Statements Mailing (approximate date) |
| August 23 (M) | Forms Due: Last day to submit Fall 2021 Payment Plan documents for <u>5-month plan option</u> |
| August 23 (M) | First day of Fall 2021 Semester – TUITION and FEES DUE |
| August 27 (F) | <u>DUE DATE: Payment due for Fall Semester Tuition and Fees not covered by Financial Aid</u> |
| August 30 (M) | Forms Due: Payment Plan Forms due in Student Accounts RL10 (River Level adjacent to the Café) |
| September 10 (F) | Late fees applied to accounts with Fall balances not paid or without a payment plan |
| | Anticipated date for Fall refund checks when Financial Aid exceeds MIAD charges |
| November 24 (W) | Spring 2022 Semester Statements Mailing (approximate date) |
| January 7 (F) | Forms Due: Last day to submit Spring 2022 Payment Plan documents for <u>5-month plan option</u> |
| January 10 (M) | First day of Spring 2022 Semester – TUITION and FEES DUE |
| January 10 (M) | <u>DUE DATE: Payment due for Spring Semester Tuition and Fees not covered by Financial Aid</u> |
| January 14 (F) | Forms Due: Payment Plan Forms due in Student Accounts RL10 (River Level adjacent to the Café) |
| January 17 (M) | Late fees applied to accounts with Spring balances not paid or without a payment plan |
| January 28 (F) | Anticipated date for Spring refund checks when Financial Aid exceeds MIAD charges |

Billing Highlights

- Students are billed by semester. Fall invoicing begins in July; Spring invoicing begins in November.
- Payment of tuition and fees not covered by financial aid or other funding is due on the first day of class each semester, otherwise a payment plan needs to be set up for that semester with the Student Accounts Office (RL10).
- Meal plans are automatically billed to any on-campus resident. Optional commuter plans can be purchased at: <https://www.miad.edu/eat> . This form only adds value to a meal plan card. The charge will be added to a student's account and must be paid for separately.
- Parking is billed on a semester basis. Sign up for parking, after July 1 for Fall and after December 1 for Spring, at: <https://www.miad.edu/parking> . The charge for parking is added to a student's account and paid for separately.
- Payment can be made:
 - In-person by cash, check, credit card or debit card in the Student Accounts Office (RL10)
 - By mailing a check to: MIAD, 273 East Erie St, Milwaukee, WI 53202, Attn: Student Accounts, RL10
 - By paying online with a credit card or debit card for amounts \$50 and over at: <https://www.miad.edu/student-accounts-payment-form>
 - By credit card or debit card over the phone (see bottom of page 2 for Student Accounts contact info)
 - NOTE: MIAD **does not** charge a service fee for payment by credit card or debit card.
- Statements are mailed to the legal home address we have on file. Mailings are monthly around the 15th of each month and anyone who has a balance will get a statement. Additional statements are available upon request.
- Student Housing Charges are billed separate from MIAD charges. MIAD **DOES NOT** pay for housing balances. Financial Aid taken to cover housing is released to the student or parent in the form of a check. Payments then need to be made by the student or parent directly to General Capital Management for housing. Questions related to student housing can be sent via email to: talk@two50two.com .

Payment Plan Highlights

- ❖ Payment plans are arranged on a semester-by-semester basis. Paperwork is due by the end of the 1st week of classes.
- ❖ **New plan documents must be signed and submitted each semester.**
- ❖ No enrollment or processing fees for plans automatically deducted against a credit or debit card, or bank account.
- ❖ Manual payment plans do have a set-up fee with payments due each month.
- ❖ Contact Student Accounts for other payment arrangements.
- ❖ The length of your plan is dependent on when your documents are received.
- ❖ Fall 5-month plans run August–December. Fall 4-month plans run September–December.
- ❖ Spring 5-month plans run January–May. Spring 4-month plans run February–May.

**NEW! The RL10 Suite now has a DROPBOX to the right of the RL10 door.
Drop off payments and paperwork for us outside of regular hours including weekends.**

Summary of Charges and Fees

| <u>Tuition and Fee Rates</u> | <u>Fall '21 Term</u> | <u>Spring '22 Term</u> |
|---|--------------------------|----------------------------|
| Full-time Tuition Charge (12-18 credits) | \$19,025 | \$19,025 |
| Part-time Tuition Per Credit (1-11 credits and 19+ credits) | \$1,270 / credit | \$1,270 / credit |
| Majors Program Fee (prorated for part-time) | \$400 | \$400 |
| First-Year Experience Program Fee (prorated for part-time) | \$375 | \$375 |
| Core Supply Kit (one-time charge for First-Year students) | \$62 (new fall students) | \$62 (new spring students) |
| Supply Mini Kits – Systems of Drawing (SOD) Course | \$164 | \$164 |
| Supply Mini Kits – Visual Language (VL) Course | \$110 | \$110 |
| Technology Fee (prorated for part-time) | \$300 | \$150 |
| Student Services Fee (full-time only) | \$155 | \$155 |
| Meal Plan Card (residents required, commuter optional) | \$250 | \$250 |
| Parking Fee (optional) | \$250 | \$250 |
| Senior Fee (Seniors only – one-time fee) | -- | \$150 |
| Late Fee (applied after 1st week of classes to students' accounts that have outstanding balances and no Payment Plan Agreement for the semester) | \$100 | \$100 |

| <u>Tuition and Fees Due Dates</u> | <u>Fall '21 Term</u> | <u>Spring '22 Term</u> |
|--|------------------------|-------------------------|
| Tuition and fees are due the first day of the semester: (Payment Plans are available. Contact Student Accounts.) | August 23, 2021 | January 10, 2022 |

| <u>Tuition Refund Schedule</u> | <u>Tuition Refund</u> | <u>Fees Refund</u> | <u>Fall '21 Term</u> | <u>Spring '22 Term</u> |
|--------------------------------|-----------------------|--------------------|--------------------------|------------------------|
| End of 1st week of classes | 100% | 100% | August 27, 2021, 2 pm | January 14, 2022, 2 pm |
| End of 2nd week of classes | 75% | Non-refundable | September 3, 2021, 2 pm | January 21, 2022, 2 pm |
| End of 3rd week of classes | 50% | Non-refundable | September 10, 2021, 2 pm | January 28, 2022, 2 pm |
| End of 4th week of classes | 25% | Non-refundable | September 17, 2021, 2 pm | February 4, 2022, 2 pm |
| After 4th week of classes | No refunds | No Refunds | September 18, 2021 | February 5, 2022 |

Business Office Contacts (Suite RL-10)

| <u>Student Accounts:</u> | <u>Financial Aid:</u> |
|---|--|
| Laura Maniaci (414) 847-3232 Student Accounts lauramaniaci@miad.edu | Kristina Alvarez (414) 847-3271 Asst. Director of Financial Aid kristinaalvarez@miad.edu |
| Bonnie Murphy (414) 847-3303 Bursar, bonniemurphy@miad.edu Student Accounts Manager | Semra Schneider (414) 847-3234 Financial Aid Counselor semraschneider@miad.edu Carol Masse (414) 847-3270 Exec. Director of Financial Aid carolmasse@miad.edu |

Odds & Ends

“Business Office” and “Student Accounts” is used interchangeably at MIAD. It’s the same office. We are located on the River Level in Suite 10 (adjacent to the Café). See contact information above.